3.9 Category 3, Type I - Dedicated Alert Transport BSA (1023)

Service Description

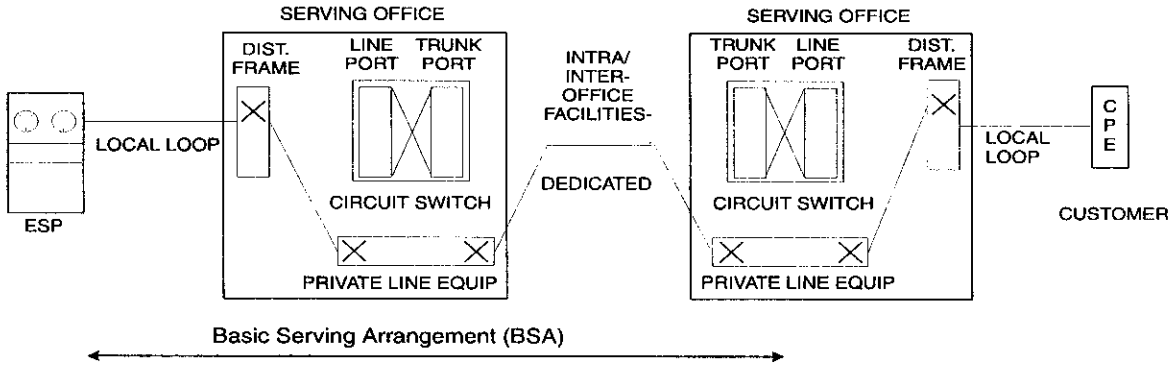
The dedicated alert transport BSA using derived local channel technology and a LEC provided scanner offers ESPs a 24 hour supervised monitoring capability using compatible local loop access lines.

The scanner continuously monitors the status of all clients. A host processor monitors all scanners and, in response to a change in status, will identify the subscriber from which the alert condition originates and notify the appropriate ESP.

This serving arrangement utilizes derived channels which comply with Underwriter's Laboratories (UL) AA and National Fire Protection A and National Fire Protection Association (NFPA) requirements.

Generic Name of BSA	Regional Company BSA Name
Category 3, Type I - Dedicated Alert Transport BSA	BA - REACT[SM] BA – Alarm Transport Service BS - WATCHALERT® NX - PULSENET[SM] NX – Alert Transport Service PB - POLLSTAR[SM] DLC Security Transport

Dedicated – Private Line – BSA



Alternatives

An alternative is an item that must be selected for the BSA to be technically meaningful. Alternative items may be available from some or all of the Local Exchange Carriers (LECs). Refer to the individual LEC tariff reference diskette for the reference information where LEC defined alternatives may be found.

[SM] REACT is a service mark of Bell Atlantic.

® WATCHALERT is a registered service mark of BellSouth Corporation.

[SM] PULSENET is a service mark of NYNEX.

[SM] POLLSTAR is a service mark of Pacific Bell.

Signaling

Dedicated serving arrangements are available full-time and therefore supervisory signaling arrangements are not applicable.

Transmission

The subject of transmission covers a broad range of performance considerations related to the physical facilities that compose network architecture. Transmission parameters are designed to provide objective transmission performance characteristics, as perceived by the end user and LEC, between the points of termination. Transmission parameters are defined for each Network Interface (see below) supporting this BSA. These parameters are defined in the reference documentation.

Network Interfaces

The electrical interface with the LEC is described by a Network Channel Interface (NCI) code for each end user termination and each service provider termination. The NCI codes for the desired service must be specified by the customer when ordering metallic services. NCI codes are provided to aid the user in understanding the relationship of the network interface to the electrical or optical characteristics of the interface. NCI codes have four basic components: (1) number of conductors (wire or fibers), (2) protocol code, (3) nominal reference impedance code, and (4) any applicable protocol options.

Reference

- BellSouth Publication TR-73530 Description of the Network Interface at an Alarm Agency to WATCHALERT® Service, Issue A, June 1989

® WATCHALERT is a registered service mark of BellSouth Corporation.

3.10 Category 3, Type J - Dedicated Derived Channel BSA (1024)

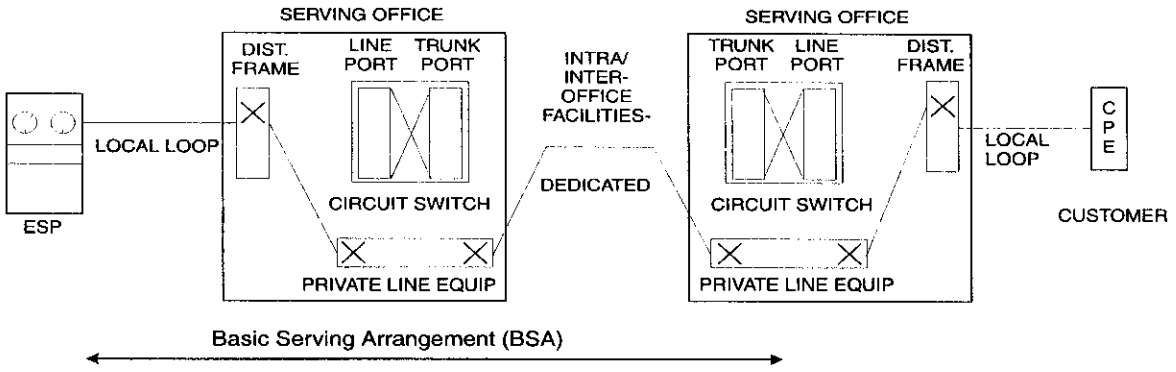
Service Description

The dedicated derived channel BSA provides one or more low-speed dedicated data channels (e.g. 9.6 kbps) derived on a dial tone line in addition to the voice channel. The customer is provided with a multiplexed interface requiring the use of a data-voice multiplexer (DVM) on the customer's premises. A matching DVM in the central office splits off the data channel(s) from the voice path before the voice path enters the circuit switch.

Several options may be available for extending the derived data channel to the ESP, including a low-speed private line, a multiplexing arrangement whereby several derived channels are transmitted on a higher speed private line, or a data voice multiplexer similar to the equipment employed on the end user's access link resulting in "back-to-back" derived channels.

Generic Name of BSA	Regional Company BSA Name
Category 3, Type J - Dedicated Derived Channel BSA	BA - Dedicated Derived Channel BS - Derived Data Channel Service NX - DOVPATH® SWB - DovLink℠ Qwest - Simultaneous Voice and Data Service

Dedicated – Private Line – BSA



Alternatives

An alternative is an item that must be selected for the BSA to be technically meaningful. Alternative items may be available from some or all of the Local Exchange Carriers (LECs). Refer to the individual LEC tariff reference diskette for the reference information where LEC defined alternatives may be found.

® DOVPATH is a registered service mark of NYNEX.
℠ DovLink is a service mark of Southwestern Bell Telephone Company.

Signaling

Dedicated serving arrangements are available full-time and therefore signaling arrangements are not applicable.

Transmission

The subject of transmission covers a broad range of performance considerations related to the physical facilities that compose network architecture. Transmission parameters are designed to provide objective transmission performance characteristics, as perceived by the end user and LEC, between the points of termination. Transmission parameters are defined for each Network Interface (see below) supporting this BSA. These parameters are defined in the reference documentation.

Network Interfaces

The electrical interface with the LEC is described by a Network Channel Interface (NCI) code for each end user termination and each service provider termination. The NCI codes for the desired service must be specified by the customer when ordering metallic services. NCI codes are provided to aid the user in understanding the relationship of the network interface to the electrical or optical characteristics of the interface. NCI codes have four basic components: (1) number of conductors (wire or fibers), (2) protocol code, (3) nominal reference impedance code, and (4) any applicable protocol options.

Reference

- SR-NPL-000665 Network Interface Specification: DOV/DVM Type 1, Issue 1, January 1987. [No longer listed.]

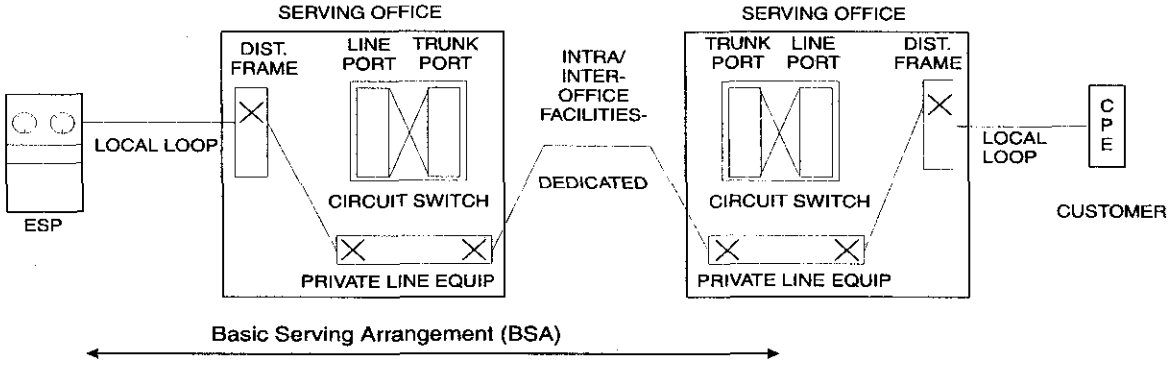
3.11 Category 3, Type K - Dedicated Digital (64 Kbps) BSA (1037)

Service Description

Dedicated Digital (64 Kbps) Service will provide a channel for duplex four-wire transmission of synchronous serial data at 64 Kbps. The channel provides a synchronous service with timing provided by the telephone company. The 64 Kbps channel will be provided between two customer designated premises or between a customer designated premise and a telephone company serving wire center.

Generic Name of BSA	Regional Company BSA Name
Category 3, Type K - Dedicated Digital (64 Kbps) BSA	AM - Ameritech Base Rate Service BA - Digital Data Service 64 KBS BS - DS-0 Transport Facilities NX – Clear Channel Capability (see NYNEX note)* Qwest - Digital Data Service - 64 Kbps

Dedicated – Private Line – BSA



Alternatives

An alternative is an item that must be selected for the BSA to be technically meaningful. Alternative items may be available from some or all of the Local Exchange Carriers (LECs). Refer to the individual LEC tariff reference diskette

* Note: NYNEX offers 64 Kbps service associated with the Dedicated High Capacity Digital (1.544 Mbps) BSA.

for the reference information where LEC defined alternatives may be found. Examples of potential alternatives may be: Transfer Arrangement.

Signaling Arrangements

These services are available full-time and therefore supervisory signaling arrangements are not applicable. The signaling service is synchronous with timing provided through the LEC's facilities to the end user on the received bit stream. Individual calls are not set up and taken down.

Transmission Capabilities

The subject of transmission covers a broad range of performance considerations related to the physical facilities that compose network architecture. Transmission parameters are designed to provide objective transmission performance characteristics, as perceived by the end user and LEC, between the points of termination. Transmission parameters are defined for each Network Interface (see below) supporting this BSA. These parameters are defined in the reference documentation.

Network Interfaces

The electrical and physical interface with the LEC is described by a Network Channel Interface (NCI) code for each end user termination and each service provider termination. NCI codes are provided to aid the user in understanding the relationship of the network interface to the electrical or optical characteristics of the interface. NCI codes have four basic components: (1) number of conductors (wire or fibers), (2) protocol code, (3) nominal reference impedance code, and (4) any applicable protocol options. The NCI codes for the service desired must be specified by the customer when ordering. Only certain code combinations are compatible, as listed in TR-NWT-000341.

References

- TR-NWT-000341 Digital Data Special Access Service – Transmission Parameter Limits and Interface Combinations, Issue 2, February 1993
- Ameritech Technical Reference TR-OAT-00070 Issued October 1990, Ameritech OPTINET 64 Interface Specifications, Issue 1, September 1990
- BellSouth Technical Reference TR 73545 SynchroNet® Service Network Interface Specifications, Issue D September, 1994

® SynchroNet is a registered service mark of BellSouth Corporation.

4. Category 4 - Dedicated Network Access Link BSA (1025)

Service Description

The dedicated network access link (DNAL) BSA provides a dedicated data channel between the ESP's termination and a designated central office which contains the specific features required by the ESP. The DNAL is used to transmit network information or network control information from the ESP to the network (e.g., activate a message waiting indicator), or to deliver network information or network control information from the network to the ESP (e.g. calling number identification over a message desk interface). The type of DNAL BSA used will determine the bandwidth alternatives and capabilities available to the ESP.

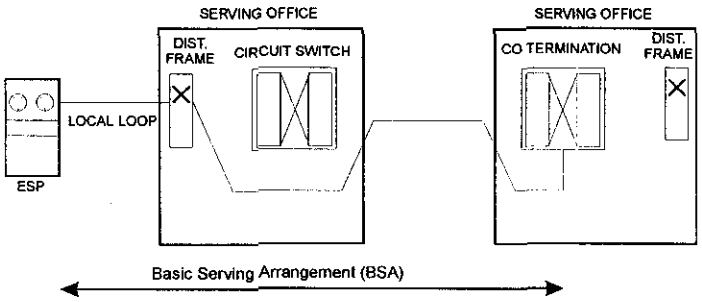
The DNAL BSA can support one-way or two-way transmission depending on the alternatives used.

Route diversity may be available with this serving arrangement.

Generic Name of BSA	Regional Company BSA Name
Category 4 - Dedicated Network Access Link BSA	AM - Dedicated Network Access Link
	AM - Type A-Signal Transfer Point Access (STP) (2011)
	AM - Type B-Circuit Switch Facility Control (CSFC) (2012)
	AM - Type C-Simplified Message Desk Interface (SMDI) (2013)
	AM - Type D-Simplified Message Desk Interface-Expanded (SMDI-E) (2014)
	AM - Type E-Ameritech Reconfiguration Service (2015)
	AM - Type F-Alarm Service (2016)
	AM - Type G-Ameritech Switch to Computer Applications (ASCAI) (2017)
	BA - Dedicated Network Access Link
	BS - Private Line/Special Access
	NX - (see NYNEX note)*
	PB - Dedicated Network Access Link
	SWB - Special Access - Metallic
	SWB - Special Access - Voice Grade
	SWB - Switched Access Dedicated Network Access Link
	Qwest - Analog PLS

* Note: NYNEX offers dedicated channels for specific network information or network control information as part of the appropriate BSA or BSE that provides the specific capability.

Category 4 – Dedicated Network Access Link – BSA



Alternatives

An alternative is an item that must be selected for the BSA to be technically meaningful. Alternative items may be available from some or all of the Local Exchange Carriers (LECs). Refer to the individual LEC tariff reference diskette for the reference information where LEC defined alternatives may be found.

Signaling

Signaling capability provides for the process by which one customer premises alerts another customer premises on the same service with which it wishes to communicate. These signals are the means by which the end user initiates a request for service, holds a connection or releases a connection.

Transmission

The subject of transmission covers a broad range of performance considerations related to the physical facilities that compose network architecture. Transmission parameters are designed to provide objective transmission performance characteristics, as perceived by the end user and LEC, between the points of termination. Transmission parameters are defined for each Network Interface (see below) supporting this BSA. These parameters are defined in the reference documentation.

Network Interfaces

The electrical and physical interface with the LEC is described by a Network Channel Interface (NCI) code for each end user termination and each service provider termination. NCI codes are provided to aid the user in understanding the relationship of the network interface to the electrical or optical characteristics of the interface. NCI codes have four basic components: (1) number of conductors (wire or fibers), (2) protocol code, (3) nominal reference impedance code, and (4) any applicable protocol options.

References

- TR-NWT-000335 Voice Grade Special Access Service - Transmission Parameter Limits and Interface Combinations, Issue 3, May 1993
- TR-NPL-000336 Metallic and Telegraph Grade Special Access Services - Transmission Parameter Limits and Interface Combinations, Issue 1, October 1987

BSE and CNS Descriptions

The following section contains descriptions of BSEs and CNSs. They are arranged alphabetically by generic name in the appropriate BSA categories. The BSA categories are:

1. Circuit Switched
2. Packet Switched
3. Dedicated
4. Dedicated Network Access Link

1. Technical Descriptions for Circuit Switched Serving Arrangements

Alternate Routing (1041)

When all the circuits in an ESP's circuit switched trunk serving arrangement with alternate routing capability are busy due to traffic volume the network will attempt to complete subsequent calls to an alternate route served by that switch as previously specified by the ESP.

Generic Name of ONA Service	Product Name	BSE or CNS
Alternate Routing	AM - Alternate Routing	BSA*
	BA - Alternate Traffic Routing	BSE
	BS - Alternate Routing	BSE or CNS
	NX - Alternate Routing	BSE
	PB - Alternate Traffic Routing	BSA *
	SWB - Alternate Traffic Routing	BSE
	Qwest - Alternate Traffic Routing	BSE

FEATURE OPERATION:

Alternate routing allows different routes to overflow in different ways, even though they share the same physical trunk or circuit set. Alternate routing should always be specifiable without reference to calling line or called trunk, circuit, or line set.

TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS™	5ESS®	DMS-100®
Earliest Generic Release	1AE8A	5E2(2)	BCS17

2. The routing and charging function consists of interpreting the dialed digits, directing the connection to a trunk or circuit, directing the transmission of call setup data to the distant end, and determining what charge treatment to use. This process uses information associated with the calling line, dialed digit information, and route availability data.

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* For Ameritech and Pacific Bell, this is a Circuit Switched BSA Trunk Type feature

ESS is a trademark and 5ESS is a registered trademark of AT&T.

DMS is a registered trademark of Northern Telecom.

Existing stored program controlled systems translate the dialed digit combination into classes of dialed digit combinations. These classes, along with the calling line associated indicator, are translated into a charge index and a primary route index. The primary route index defines the call setup data to be transmitted, a set of trunks, circuits, and an alternate route index to be used if the initial set of trunks or circuits are unavailable.

3. The 1A ESS machine provides for the ability to have 16 Route Indexes on Route Transfer Keys (16 keys). Through the operation of these keys it is possible to transfer outgoing traffic from one trunk group to another trunk group. It is also possible to split a particular trunk group in order to control the traffic offered to a specific quantity of trunks instead of offering all traffic to all of the trunks. The actual transfer key may be either located in the 1A ESS office or located on the ESP's premises.

4. In the 5ESS, one primary route and up to four alternate routes may be specified. These routes are assigned at the establishment of initial service. The alternate routes are fixed and cannot be enabled via a key operation.

5. The DMS-100 has several methods to provide alternate routing. The software methods used are similar to the 5ESS, in that the alternate routes are fixed and do not have the potential to be controlled manually as in the 1A ESS. The type of alternate routing method to use depends on the type of trunks used for this feature. Standard trunking can have up to eight alternate routes.

6. In some regional companies, this service may be limited to trunk side access utilizing Feature Groups B and D protocol, Feature Group D protocol only, trunk side BSA - 950 option, trunk side BSA - 10XXX (and/or 101XXXX) option, or trunk side BSA 950 option and 10XXX (and/or 101XXXX) option.

7. References:

   - LSSGR FR-64 (formerly FR-NWT-000064), GR-505 Call Processing (A Module of LSSGR, FR-64), Issue 2, December 2006, (replaces Issue 1).

This service, if offered as a BSE, is associated with the Circuit Switched Trunk basic serving arrangement.

Existing stored program controlled systems translate the dialed digit combination into classes of dialed digit combinations. These classes, along with the calling line associated indicator, are translated into a charge index and a primary route index. The primary route index defines the call setup data to be transmitted, a set of trunks, circuits, and an alternate route index to be used if the initial set of trunks or circuits are unavailable.

3. The 1A ESS machine provides for the ability to have 16 Route Indexes on Route Transfer Keys (16 keys). Through the operation of these keys it is possible to transfer outgoing traffic from one trunk group to another trunk group. It is also possible to split a particular trunk group in order to control the traffic offered to a specific quantity of trunks instead of offering all traffic to all of the trunks. The actual transfer key may be either located in the 1A ESS office or located on the ESP's premises.

4. In the 5ESS, one primary route and up to four alternate routes may be specified. These routes are assigned at the establishment of initial service. The alternate routes are fixed and cannot be enabled via a key operation.

5. The DMS-100 has several methods to provide alternate routing. The software methods used are similar to the 5ESS, in that the alternate routes are fixed and do not have the potential to be controlled manually as in the 1A ESS. The type of alternate routing method to use depends on the type of trunks used for this feature. Standard trunking can have up to eight alternate routes.

6. In some regional companies, this service may be limited to trunk side access utilizing Feature Groups B and D protocol, Feature Group D protocol only, trunk side BSA - 950 option, trunk side BSA - 10XXX (and/or 101XXXX) option, or trunk side BSA 950 option and 10XXX (and/or 101XXXX) option.

7. References:

   - LSSGR FR-64 (formerly FR-NWT-000064), GR-505 Call Processing (A Module of LSSGR, FR-64), Issue 2, December 2006, (replaces Issue 1).

This service, if offered as a BSE, is associated with the Circuit Switched Trunk basic serving arrangement.

Answer Supervision With A Line Side Interface (1042)

Answer Supervision is an electrical signal passed back to the calling end of a switched telephone connection indicating that the called line has gone off hook. This signal can be used by terminal equipment (PBX, pay telephone, call diverter, etc.) connected to the calling line to determine that the call has entered the talking state and that charging may commence. Previously this signal was available on trunks, not on lines.

The Answer Supervision signal consists of a reversal of the telephone line bias voltage, the ring normally being more negative than the tip. At the time of answer or shortly thereafter, tip and ring are interchanged by the switching machine, so that the tip is now more negative than the ring. This reversal persists at least until the called line goes on hook, and possibly until the calling line goes on hook. All of the other electrical characteristics of a line equipped for answer supervision are identical to those of a normal line.

Generic Name of ONA Service	Product Name	BSE or CNS
Answer Supervision With A Line Side Interface	AM - Answer Supervision With Line Side Interface	BSE
	BA - Answer Supervision with a Line Side Interface	BSE
	BA – Answer Supervision	BSE
	BS - Answer Supervision	BSE
	PB - Answer Supervision (Line Side)	BSE
	Qwest - Answer Supervision (Line Side)	BSE

FEATURE OPERATION:

Answer Supervision is a service most useful to a "device" like a PBX or "smart" pay telephone. (This does not preclude its use on a line directly connected to a telephone set, although the battery reversal may make the set's DTMF pad inoperative during the talking state of the call.)

1. The "device" (PBX, pay telephone, etc.) goes off-hook and dials a call in the normal way.

2. After dialing is completed, the call is switched through the network over the usual array of network components, which may include tandem trunks, tandem switches, Interexchange Carriers, and finally, a terminating local switch.

3. When the called party answers, the terminating office changes the supervisory state of the incoming trunk to off-hook from on-hook.

4. This state change is passed back toward the originating local office by each intervening office and trunk.

5. The originating local office uses this state change to note the time of answer for billing purposes. It also causes the line circuit of the line (equipped for Answer Supervision) to reverse the polarity of the battery feed toward the "device" that placed the call.

6. When the called party hangs up, the state change, off-hook to on-hook, is transmitted back to the originating local office. Depending on its software realization of the feature, the originating local switch may or may not pass this signal to the "device" by changing the battery polarity back to normal. In either case the originating local switch begins "calling party hold" timing on the originating line.

TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	5ESS	DMS-100
Earliest Generic Release	5E8	BCS24

This feature may be available on the 1A ESS switch with custom hardware and software.

2. Answer Supervision requires a special line card in the DMS-100.

3. Battery reversal may lag actual answer by upwards of 2 seconds. This is a function of accumulation of network elements processor time (delay) in the path of the call connection.

4. Answer Supervision is not provided when calling certain types of non-billing lines.

5. Answer Supervision is not provided to connections to OSPS, TSPS or TOPS systems due to the billing for these types of calls being handled at the operator system and not at the local office. Answer Supervision is a function resulting for a local recording of the billing record.

6. Answer Supervision may be provided before actual answer when calling certain types of ACD systems.

7. Battery reversal signals are not passed by the carrier systems that are normally used for pair gain and for foreign exchange service. Answer Supervision is compatible with foreign exchange service provided over physical cable facilities.

8. Many dial long line circuits, digital loop carrier systems or non-metallic line side facilities do not pass battery supervision.

9. This service is intended to be used by compatible terminal equipment. Many DTMF telephones are polarity sensitive and do not dial when the line voltage is reversed.

10. References:

    - GR-506 LSSGR: Signaling for Analog Interfaces (A module of LSSGR, FR-64) Issue 2, December 2006, (replaces Issue 1)
    - SR-2275, Telcordia Notes on the Networks, Issue 4, October 2000 (replaces SR-TSV-002275, Issue 3)
    - GR-334 Switched Access Service: Transmission Parameter Limits and Interface Combinations, Issue 1, July 1994
    - TR-NWT-000335, Voice Grade Special Access Service - Transmission Parameter Limits & Interface Combinations, Issue 3, May 1993
    - Ameritech Answer Supervision With Line Side Interface Specifications, AM-TR-MKT-000071, Issue 1, December 1990

This service is associated with the Circuit Switched Line basic serving arrangement.

Automatic Callback (1043)

Automatic Callback (CLASS[SM]) feature is an *outgoing* call management feature that allows the customer to automatically place a call to the last number called. It does not matter whether the last number called was busy or idle, answered or unanswered. If the called line is busy, the called line will be checked periodically and the customer will be notified by a special ring when the called line becomes idle. The customer can use the phone for incoming and outgoing calls while waiting for the special ringback. This capability requires that both the originating and terminating central offices be equipped with Common Channel Signaling (CCS) SS7 and be interconnected by SS7.

Generic Name of ONA Service	Product Name	BSE or CNS
Automatic Callback	AM - Repeat Dialing	CNS
	BA – Busy Redial	CNS
	BA – Repeat Dialing	CNS
	BS - Repeat Dialing	CNS
	NX – Busy Redial	CNS
	PB - Repeat Dialing	CNS or BSE
	SWB - Call Cue®	CNS
	Qwest - Continuous Redial	CNS

FEATURE OPERATION

The customer must contact the telephone company to initiate Automatic Callback service. A service order is required. Once the appropriate translations have been made to the customer's line, the customer may activate the service by using the service access code *66 (1166 for rotary dial), and may deactivate the service, to cancel any outstanding Automatic Callback requests, by using *86 (1186 for rotary dial).

Upon activation of Automatic Callback the called line is checked for busy/idle status and class of service. If the called line is idle and the class of service is permissible, call setup is attempted. If the called line is busy, the customer receives an announcement stating the called line is busy and the line will be checked periodically for busy/idle status. When the line becomes free the customer will hear a special ring. Upon answering the special ring, one of the following happens:

1. Call setup is attempted, the customer hears audible ringing while the called party receives power ringing. Or

2. The customer receives an announcement indicating the following:

   — 1A ESS & 5ESS: The called line has become busy again, hang up and try your call again. (This terminates Automatic Callback for this activation.) The customer can reactivate Automatic Callback by again using the service access code.

   — DMS-100: The called line has become busy again, monitoring of the line will resume, hang up and wait for the special ringback.

[SM] CLASS is a service mark of Telcordia Technologies, Inc. (formerly Bellcore)

® Call Cue is a registered service mark of Southwestern Bell Telephone Company.

TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS	DMS-100
Earliest Generic Release	1AE10*	5E5	BCS28

Note: * Available on intraoffice basis with generic 1AE9.

2. The serving central office switch must be equipped with the appropriate CLASS[SM] Automatic Callback software and hardware. In order for this service to work on an interoffice basis, both the originating and terminating switches must be equipped with the CLASS and Common Channel Signaling (CCS) SS7 software and hardware and the interoffice trunks must be converted to SS7. This service is only offered on an intraLATA basis at this time.

3. This service is a "line" service and therefore cannot be assigned to subscribers with trunk terminations (i.e., PBX with DID). This service is also unavailable to customers that have denied originating treatment and multiline hunt groups that cannot have ringback directed to the calling station. In addition, because of the special ringing, this service may not work where channel banks (FX service), MFTs or bridge lifters are used (depending on circuit design).

4. The special ringing that the customer hears when call setup is being attempted consists of 2 short rings and 1 long ring in 6 seconds. Some telephone companies use this pattern for more than one service.

5. There are some digital loop carrier plug-ins that will not transmit the required special ringing.

6. The customer can have multiple Automatic Callback activations in effect concurrently.

7. Automatic Callback cannot be activated towards a line that has Call Forwarding Variable or Selective Call Forwarding activated. If the service cannot be activated, the caller is routed to a denial announcement or tone.

8. In some electronic key sets, power ringing generates a preset ringing pattern regardless of the ringing pattern generated by the originating central office. Therefore customers with these electronic sets may not be able to differentiate regular ringing for incoming calls from the special ringing for Automatic Callback.

9. The length of time the called line is monitored for busy/idle status is a telephone company settable parameter ranging from 16-45 minutes. The interval is set on a per switch basis and is generally the same throughout a regional company.

10. The customer can use the telephone for incoming and outgoing calls while waiting for the special ringback. However, the special ringback will not be attempted while the customer is using the telephone.

11. References:

    - GR-215 CLASS[SM] Feature: Automatic Callback, FSD 01-02-1250 (A Module of LSSGR, FR-64), Issue 2, April 2002 (replaces TR-NWT-000215 Issue 3 & GR-215 Issue 1).

This service, if offered as a BSE, is associated with the Circuit Switched Line basic serving arrangement.

[SM] CLASS is a service mark of Telcordia Technologies, Inc. (formerly Bellcore)

Automatic Recall (1044)

Automatic Recall (CLASS[SM]) is an incoming call management feature that allows the customer to automatically call back the last incoming number without having to know the number that called. If the called line is busy, the called line will be checked periodically and the customer will be notified by a special ring when the called line becomes idle. This capability requires that both the originating and terminating central offices be equipped with Common Channel Signaling (CCS) SS7 and be interconnected by SS7.

Generic Name of ONA Service	Product Name	BSE or CNS
Automatic Recall	AM - Automatic Callback	CNS
	BA - *69	CNS
	BS - Call Return	CNS
	NX - *69	CNS
	PB - Call Return	CNS
	SWB - Call Return [SM]	CNS
	Qwest - Last Call Return	CNS

FEATURE OPERATION:

The customer must contact the telephone company to initiate Automatic Recall service. A service order is required. Once the appropriate translations have been made to the customer's line, the customer activates the service by dialing the service access code *69 (1169 for rotary dial), then depending on how the Local Exchange Company chooses to implement Automatic Recall, one of the following happens:

- One-Level Activation Procedure

  Upon activation using *69 (1169 for rotary dial), the called line is checked for busy/idle status and class of service. If the called line is idle and the class of service is permissible, call setup is attempted. If the called line is busy, the customer receives an announcement stating the called line is busy. The line will be checked periodically for busy/idle status and when the line becomes idle the customer will hear a special ring. Upon answering the special ring, one of the following happens:

1. Call setup is attempted, the customer hears audible ringing while the called party receives power ringing. Or

2. The customer receives an announcement indicating the following:

   1A ESS & 5ESS: The called line has become busy again, hang up and try your call again. (This terminates Automatic Recall for this activation.) The customer can reactivate Automatic Recall by again using the service access code.

[SM] CLASS is a service mark of Telcordia Technologies, Inc. (formerly Bellcore)

[SM] Call Return is a service mark of Southwestern Bell Telephone Company.

DMS-100: The called line has become busy again, monitoring of the line will resume, hang up and wait for the special ringback.

- Two-Level Activation Procedure:

  Upon activation using *69 (1169 for rotary dial), an announcement is provided informing the customer that Automatic Recall has been accessed. If the incoming number is valid, the number, date and time of the call is voiced back to the customer. (If the number is marked private then a private indication is voiced back to the customer instead of the number.) The customer is then instructed to dial "1" to activate Automatic Recall or hang up to abort the request. If the customer dials "1", the service proceeds as described above under the One-Level Activation Procedure.

To cancel all outstanding Automatic Recall requests, the customer may deactivate the service by using *89 (1189 for rotary dial).

TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS	DMS-100
Earliest Generic Release	1AE10*	5E5	BCS28

Note: * Available on intraoffice basis with generic 1AE9.

2. The serving central office switch must be equipped with the appropriate CLASS[SM] Automatic Recall software and hardware. In order for this service to work on an interoffice basis, both the originating and terminating switches must be equipped with the CLASS and Common Channel Signaling (CCS) SS7 software and hardware and the interoffice trunks must be converted to SS7. This service is only offered on an intraLATA basis at this time.

3. This service is a "line" service and therefore cannot be assigned to subscribers with trunk terminations (i.e., PBX with DID). This service is also unavailable to customers that have denied originating and denied terminating treatment and multiline hunt groups that cannot have ringback directed to the calling station. In addition, because of the special ringing, this service may not work where channel banks (FX service), MFTs or bridge lifters are used (depending upon circuit design).

4. The special ringing that the customer hears when call setup is being attempted consists of 2 short rings and 1 long ring in 6 seconds. Some telephone companies use this pattern for more than one service.

5. There are some digital loop carrier plug-ins that will not transmit the required special ringing.

6. The customer can have multiple Automatic Recall activations in effect concurrently.

7. Automatic Recall cannot be activated towards a line that has Call Forwarding Variable or Selective Call Forwarding Activated. If the service cannot be activated, the caller is routed to a denial announcement or tone.

[SM] CLASS is a service mark of Telcordia Technologies, Inc. (formerly Bellcore)

8. In some electronic key sets, power ringing generates a preset ringing pattern regardless of the ringing pattern generated by the originating central office. Therefore customers with these electronic sets may not be able to differentiate regular ringing for incoming calls from special ringing for Automatic Recall.

9. The length of time the called line is monitored for busy/idle status is a telephone company settable parameter ranging from 16-45 minutes. The interval is set on a per switch basis, and is generally the same throughout a regional company.

10. The customer can use the telephone for incoming and outgoing calls while waiting for the special ringback. However, the special ringback will not be attempted while the customer is using the telephone.

11. References:

    - GR-227 CLASS[SM] Feature: Automatic Recall (A Module of LSSGR, FR-64), FSD 01-02-1260, Issue 2, April 2002 (replaces TR-NWT-000227 Issue 3 & GR-227 Issue 1).

This service, if offered as a BSE, is associated with the Circuit Switched Line basic serving arrangement.

[SM] CLASS is a service mark of Telcordia Technologies, Inc. (formerly Bellcore)

Call Detail Recording Reports (1045)

The Call Detail Recording capability will provide the customer with a data record of all completed calls made to a designated telephone number. The call details will not be delivered in real time but as a paper printout or via magnetic tape on a weekly basis (or mutually agreed upon time interval).

Generic Name of ONA Service	Product Name	BSE or CNS
Call Detail Recording Reports	BA - Monthly Detailed Connection File	BSE
	BA – Station Message Detail Recording to Customer Premises	BSE
	BS - Call Detail Information	BSE
	NX - Monthly Detailed Recording	BSE or CNS
	SWB - Recording Service	AN
	Qwest - Access Service Billing Information	BSE

FEATURE OPERATION:

This service is the recording of the details of the customer messages and, when requested by the customer, the provision of those details to the customer. This service is ordered through the telephone company's appropriate tariffs or on an individual case basis.

When the capability is ordered the following detail will be provided: originating billing telephone number (ANI), terminating telephone number if dialed before carrier cut through (called number), connect time (time of day the call originated), elapsed time (duration of the call), date of the call. If the capability is ordered with the Voice Grade Circuit Switched BSA, the Carrier Identification Code (CIC) of the customer is also provided.

The Call Detail Report will be sorted in the following order:

Terminating Number

Originating Number

Date

Time of Day

TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. Call Detail Recording capability will only record intraLATA calls.
2. The record format will be in the EMR/EMI standard format.
3. Recording is provided 24 hours per day seven days a week.

4. Telephone companies provide this service in their operating territory. This service may be provided on a state or end office basis. The information provided may vary by company.

5. Telephone companies can provide for the recording of all the customer's messages, provided that they are accessible by the telephone company's recording equipment. The recording equipment will be provided at locations selected by the telephone companies.

6. In some regional companies, this service may be limited to one, two or various combinations of Feature Group A protocol service, Feature Group B protocol service, or Feature Group D protocol service.

7. References:

   - GR-610 LSSGR: Message Detail Recording (MDR), FSD 02-02-1110 (A Module of LSSGR, FR-64), Issue 2, June 2000

   - GR-615 LSSGR: Generic Requirements for Message Detail Recording (MDR) Access Interfaces, FSD 02-02-1115 (A Module of LSSGR, FR-64), Issue 1, June 2000 (replaces TR-TSY-000615 Issue 1 – no technical changes).

   - GR-1100 Billing Automatic Message Accounting Format (BAF) Generic Requirements, Issue 11 – December 2006 (replaces Issue 10) (A module of FR-AMA-1).

This service, if offered as a BSE, is associated with the Circuit Switched Line and Trunk basic serving arrangements.

Call Forwarding - Busy Line Intraswitch (1046)

Call Forwarding Busy Line (CFBL) is a central office software capability that allows a client to have an incoming call redirected to another Directory Number (DN) if the number dialed (the client's number) is in a busy condition. The service is activated by a service order. A call forwarded due to a busy condition would always forward to the preprogrammed number (selected at the time of the service order). The called number and the redirected number must be in the same central office switch. The service is deactivated or the preprogrammed number is changed by a service order.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Forwarding - Busy Line Intraswitch	AM - Busy Line Transfer	CNS
	BA - Fixed Call Forwarding	CNS
	BA - Call Forwarding Busy Line/Don't Answer	CNS
	BS - Call Forwarding Busy Line	CNS
	NX – CFBL, CFDA, CFBL/DA	CNS
	PB - Call Forward Busy Line	CNS
	SWB - Call Forwarding Busy Line	CNS
	Qwest - Call Forwarding Busy Line	CNS
	Qwest - Call Forwarding Busy Line/Don't Answer	CNS

FEATURE OPERATION:

This feature is activated/deactivated by a service order. The "forward to" number is also selected and preprogrammed at the time of the service order. (Refer to the capabilities called "Call Forwarding - Busy Line or Don't Answer - Customer Control of Activation/Deactivation" and "Call Forwarding - Busy Line or Don't Answer - Customer Control of Forward-To Number" for the services with customer control.)

TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS	DMS-100
Earliest Generic Release	1AE8A	5E2(2)	BCS24

2. Multiline customers can have CFBL on each line if desired.

3. Calls may be forwarded to any telephone number, including DID numbers, served by the same central office that serves the base station.

4. Subscribers may have CFBL with Call Forwarding Don't Answer (CFDA), Call Forwarding Variable (CFV), and Call Waiting (CW). If a station has CFV and CFBL or CFDA active, then CFV will override the CFBL and/or CFDA features. If a station has CW and CFBL, CW will normally take precedence over the CFBL feature. However, if the station is made busy by a make-busy key arrangement, CW is not invoked and the CFBL feature takes precedence.

5. References:

   - SR-504 SPCS Capabilities and Features (A Module of LSSGR, FR-64), Issue 1, March 1996 (formerly TR-NWT-000504)

   - GR-568 LSSGR: Series Completion, FSD 01-02-0801 (A Module of LSSGR, FR-64), Issue 1, June 2000 (replaces TR-TSY-000568 Issue 1 – no technical changes).

   - GR-586 LSSGR: Call Forwarding Subfeatures, FSD 01-02-1450 (A Module of LSSGR, FR-64), Issue 2, April 2002 (replaces TR-TSY-000586 Issue 1 & GR-586 Issue 1).

This service, if offered as a BSE, is associated with the Circuit Switched Line basic serving arrangement.

Call Forwarding - Busy Line Interswitch (1047)

Call Forwarding Busy Line (CFBL) is a central office software capability that allows a client to have an incoming call redirected to another Directory Number (DN) if the number dialed (the client's number) is in a busy condition. The service is activated by a service order. A call forwarded due to a busy condition would always forward to the preprogrammed number (selected at the time of the service order). The called number and the redirected number may be in the same or in different central office switches. The service is deactivated or the preprogrammed number is changed by a service order.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Forwarding - Busy Line Interswitch	AM - Busy Line Transfer	CNS
	BA - Fixed Call Forwarding	CNS
	BA - Call Forwarding Busy Line/Don't Answer	CNS
	BS - Call Forwarding Busy Line	CNS
	NX – CFBL, CFDA, CFBL/DA	CNS
	PB - Busy Call Forwarding Extended	CNS
	SWB - Call Forwarding Busy Line	CNS
	Qwest - Call Forwarding Busy Line (Expanded)	CNS
	Qwest - Call Forwarding Busy Line/Don't Answer (Expanded)	CNS

FEATURE OPERATION:

This feature is activated/deactivated by a service order. The "forward to" number is also selected and preprogrammed at the time of the service order. (Refer to the capabilities called "Call Forwarding - Busy Line or Don't Answer - Customer Control of Activation/Deactivation" and "Call Forwarding - Busy Line or Don't Answer - Customer Control of Forward-To Number" for the services with customer control.)

TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS	DMS-100
Earliest Generic Release	1AE10.09*	5E2(2)	BCS24

* References to switching system generics that have not yet been released by the vendors are based on our current information about which features are planned for inclusion in those generic releases. If the vendors change the availability of any features for future generic releases that are referenced in this document, the availability of some services may be affected.

2. Multiline customers can have CFBL on each line if desired.

3. Calls may be forwarded to any telephone number, including DID numbers, served by the same or a different central office.

4. Subscribers may have CFBL with Call Forwarding Don't Answer (CFDA), Call Forwarding Variable (CFV), and Call Waiting (CW). If a station has CFV and CFBL or CFDA active, then CFV will override the CFBL and/or CFDA features. If a station has CW and CFBL, CW will normally take precedence over the CFBL feature. However, if the station is made busy by a make-busy key arrangement, CW is not invoked and the CFBL feature takes precedence.

5. References:

   - SR-504 SPCS Capabilities and Features (A Module of LSSGR, FR-64), Issue 1, March 1996 (formerly TR-NWT-000504).

   - GR-568 LSSGR: Series Completion, FSD 01-02-0801 (A Module of LSSGR, FR-64), Issue 1, June 2000 (replaces TR-TSY-000568 Issue 1 – no technical changes).

   - GR-586 LSSGR: Call Forwarding Subfeatures, FSD 01-02-1450 (A Module of LSSGR, FR-64), Issue 2, April 2002 (replaces TR-TSY-000586 Issue 1 & GR-586 Issue 1).

This service, if offered as a BSE, is associated with the Circuit Switched Line basic serving arrangement.